

Consultant Bios

Dr. Tracey Mason-Innes (she, her, hers)

Tracey is the Executive Director, Student Affairs at Simon Fraser University, located on the traditional territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh Úxwumixw (Squamish), səílilwətaʔt (Tsleil-Waututh), qíicəy̓ (Katzie), kʷikwə́ləm (Kwikwetlem), Qayqayt, Kwantlen, Semiahmoo and Tsawwassen peoples.

The student affairs portfolio at SFU includes Health and Counselling Services, Office of Student Support, Rights and Responsibilities, Indigenous Student Centre, Multifaith Centre, Centre for Accessible Learning and Residence and Housing. In 2014, Tracey joined SFU as the Director of Residence and Housing. Tracey oversaw residence assignments, student accounts, operations, facilities, guest accommodations, communications and marketing, the residence life program, and front desk services. At SFU, she was part of the team that completed the [2015 Housing Master Plan](#), opened SFU's first residence located in downtown Vancouver, and kick-started new residence projects and renovations as part of the 2015 Housing Master Plan

Her student affairs career began 25 years ago as a university counsellor at St. Francis Xavier University. She left the Maritimes to pursue a career in student housing and residence life at the three different institutions (University of Alberta, University of the Fraser Valley, and now Simon Fraser University).

Tracey holds a BA in psychology from Dalhousie University, an MSc in community mental health counselling from the University of Vermont, an MA in leadership from Royal Roads University, and a Doctorate in Education with a specialization in higher education leadership at the University of Calgary. Her research interests include student leadership development and student staff training.

She has held executive positions for housing associations, including the Canadian District Representative for ACUHO-I, chair for the Global Initiatives Network, president for the Residence Life Professional Association, served as faculty for ACUHO-I's National Housing Training Institute and the Roelf Visser South Africa Student Housing Training Institute. In 2016, she was part of a consulting group that developed the [CACUSS Student Affairs and Services Competency model](#) and was one of the consultants that worked on the 2016 Residence Review Report for St. Francis Xavier University.

You can view more about Tracey on [LinkedIn here](#).

Chad Johnstone (he, him, his)

Chad is currently the Director of Residence and Student Life at Acadia University where he oversees residence life, housing operations, student conduct, services for international students, and new student orientation and transition. Over the past year, Chad's primary focus has been driving change in culture, leadership, and programming in residence at Acadia.

Chad's career in residence life and student services has spanned five different post-secondary institutions across Canada including Acadia University, Capilano University, Carleton University, Dalhousie University, and Simon Fraser University. While at Capilano University, Chad created the institution's first student housing department and opened the university's first residence halls.

Chad holds a Bachelor of Business Administration from Simon Fraser University and a Master of Education in Post-Secondary Educational Leadership from Simon Fraser University where his research focus included live-in residence life staff.