

WHAT DO I DO IF I RUN INTO ISSUES SETTING UP MY EMAIL OR ACCESSING OTHER STFX SERVICES?

If you need assistance with setting up your StFX Student Email or accessing student services such as Banner Self-Service (read more about this service here: [Banner Self-Service Information](#) and how to access this service here: [How to Access Banner Self-Service](#)) please contact StFX IT Services for assistance.

STFX IT SERVICES:

Telephone: (902) 867-2356

Toll-Free: 844-647-9571

Email: itservices@stfx.ca

HOURS:

Monday - Thursday 8AM - 10PM

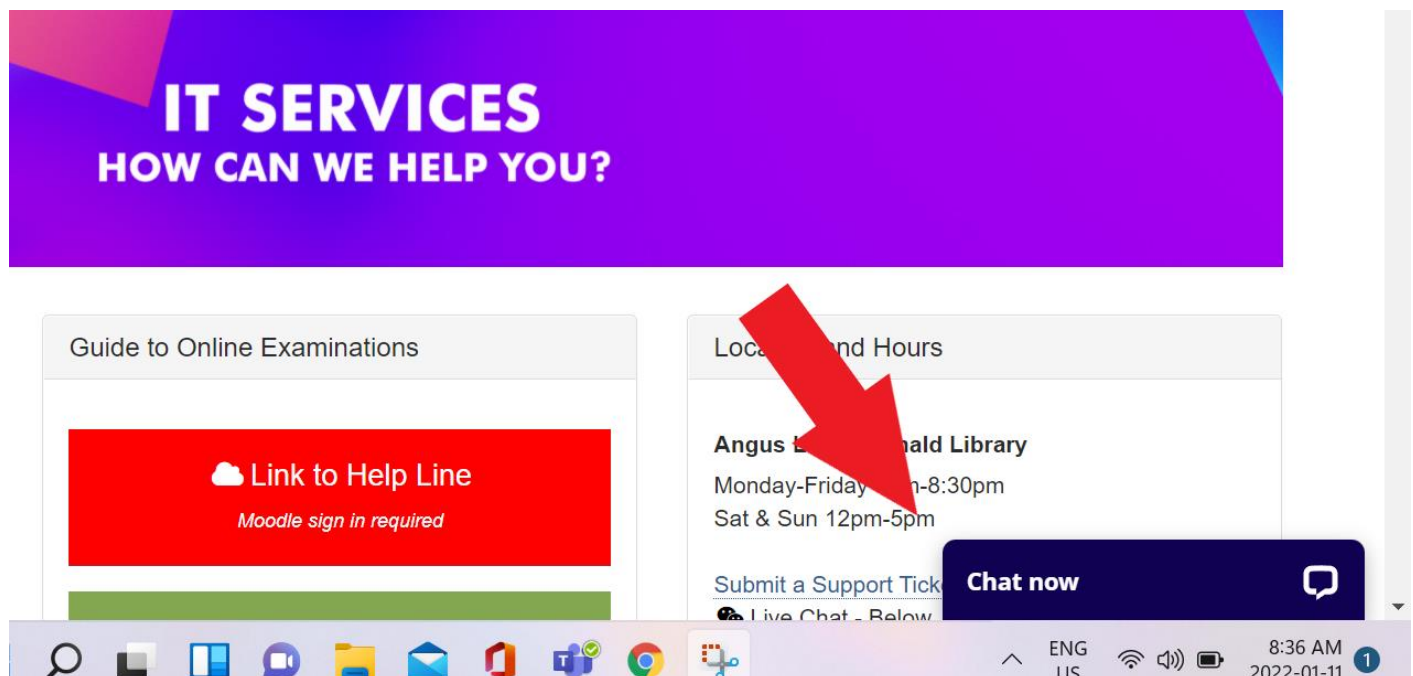
Friday 8AM - 8PM (Atlantic Canada Time)

Saturday & Sunday 12PM - 5PM

Website: [StFX IT Services](#)

“Chat Now” Option:

Following the link to IT Services website ([StFX IT Services](#)), a tab saying "Chat Now" will pop up:



Once you click the tab, enter your name and StFX Student Email address and click "Start the Chat."